



DXB/AUH/BAH/AMM/DOH CANCELLED SERVICES - 10 Mar 2026, 11:00 PM

Summary

10MAR26 23:00 (UK) ^

Advice for British Airways-125 or other airline ticketed customers whose flight has been CANCELLED

Rebook onto	British Airways (BA) as per Guidelines below
Affected Airport	DXB, AUH, BAH, AMM, DOH
Tickets issued by	10 MAR 2026
Ticket travel dates	28 FEB 2026 – 12APR 2026
New travel dates	Up to and including 29MAR 2026 AUH Only – Up to and including 12APR 2026
Rebooking Allowance	 Rebooking Guidelines When rebooking a customer:

	<p>Always rebook into the same class as the original flight, or the lowest available class within the same cabin.</p> <p>You may rebook on the following carriers if you are not changing Destination/Origin:</p> <ul style="list-style-type: none"> o Air France (AF) o Lufthansa (LH) o Swiss (LX) o Iberia (IB) o Scandinavian (SK) o Austrian Airlines (OS) o Brussels Airlines (SN) o American Airlines (AA) o Malaysia Airlines (MH) o Cathay Pacific (CX) o Oman Air (WY) o Royal Jordanian (RJ) for LHR-AMM-LHR Only rebook in A class (Economy) & Z class (Business). o EL AL (LY) <p>Same cabin, lowest class available, Same Destination & Origin ONLY</p>
Origin/Destination/Stopover changes	<p>Origin – YES (Onto BA operated flights only)</p> <p>Destination – YES (Onto BA operated flights only)</p> <p>Stopover – YES</p>
Refunds Allowed	YES – Follow standard Customer Handling Guidelines
Redemptions included	Yes – Change of destination is allowed, rebook into redemption class only

<p>BA* QR Operated</p>	<p>This policy also applies to any BA* QR operated flights that were operating via DOH and now cancelled.</p>
<p>Travel Agency PNR's</p>	<p><u>GDS PNR</u> Agency to follow these guidelines and self-manage rebooking and reissue via their GDS. No waiver code needed.</p> <p><u>NDC PNR</u> Agency to follow these guidelines and manage via API capabilities. Otherwise, call Trade Support for assistance.</p> <p>THIS GUIDELINE WILL BE PUBLISHED ON BATPC</p>
<p>Important Information</p>	<p> Additional Conditions</p> <p>One involuntary ticket change allowed from the above options.</p> <p>It is essential that clear remarks are added to the PNR to reflect the conversation with the customer and the option that has been accepted.</p> <p>Add OS BA MIDDLE EAST SITUATION</p> <p>Add OSI for customer phone number/email address</p> <p>Terms and conditions from original ticket apply for any further voluntary changes.</p> <p>All BA operated sectors in a booking can be changed if at least one of the BA operated sectors is eligible above.</p> <p>Other sectors in the booking</p>

must be rebooked in the same class or lowest available in the same cabin as originally booked.

 **Disclaimer**

Adherence to commercial policies/conditions of carriage guidelines remains entirely the responsibility of the user.

Any additional expenses incurred are the responsibility of the customer.

BA reserves the right to withdraw guidelines at any time.

[AA SalesLink](#)

[iberiagencias.com](#)

[jalagency.com](#)

[finnair.com easy](#)

[oneworld.com](#)

[Terms and Conditions](#)

[Disclosure](#)